

<b>Exam Name:</b>	Tivoli Netcool Service Quality Manager V4.1.1 ImplementationIBM		
<b>Exam Type:</b>	IBM	<b>Exam Code:</b>	000-430
<b>Certification</b>	IBM Tivoli Software	<b>Total Questions:</b>	118

**Question: 1**

During the IBM Tivoli Net cool Service Quality Manager planning stages, which two standard options are available to architect or create service models, based on the given customer requirements? (Choose two.)

- A. Adapters
- B. TMF solutions
- C. Adapter toolkit
- D. Custom gateways
- E. Service Solutions

**Answer: C, E**

**Question: 2**

Which action is appropriate to troubleshoot monitoring in case of missing data?

- A. Check if a recovery catalog process is running
- B. Check if the odbc monitoring agent is gathering data from the adapters
- C. Check the IBM Tivoli Net cool Service Quality Manager adapters configuration
- D. Check to see if the summarization and pruning agent is configured and running

**Answer: C**

**Question: 3**

Which two changes can be made to enhance the mediation performance? (Choose two.)

- A. Increase storage disk space
- B. Add additional mediation platforms
- C. Add more service solution instances
- D. Increase mediation data storage requirements
- E. Tune the mediation solution, such as threads and processes

**Answer: B, E**

**Question: 4**

Which software component is a prerequisite to installing the IBM Tivoli Net cool Service Quality Manager core packages on AIX?

- A. Tivoli Data Warehouse
- B. IBM Tivoli Net cools Webtop
- C. Sun java system message queue
- D. An LDAP-compliant Directory Server

**Answer: D**

**Question: 5**

What is the standard encoding format of the data that needs to be produced by the mediation layer?

- A. CSV file
- B. XML file
- C. SQL file
- D. Binary file

**Answer: A**